

## Dear Friends,

On behalf of all of us at Faith Journeys, I want to reach out to you—our colleagues, and clients—truly in my heart, our friends and family. As a family-owned business, we share our thoughts and prayers for all of you. We are all impacted similarly with the uncertainty of our times. We too are experiencing some level of anxiety and fear of what is unknown in the present and in the future. With all that we do not know, we are certain three things will remain a constant: God is over all, people will always seek ways to be closer to God, and Faith Journeys will be here, for generations to come, to help people connect with God through spiritual travel. We will come through this together.

Here at Faith Journeys we continue to be very busy. We are striving to serve you with the level of excellence all of you have come to know are hallmarks of our partnerships. Our focus has shifted. While we presently are no longer with our groups, on the ground, walking the pilgrim's path, we are here in Arizona, inspiring confidence through our customer service, as we navigate solutions for each of you. Our industry experience, agility and financial strength are allowing us to weather this storm, as we continue to adjust to what the day will hold. Our teams are as agile, creative, and quick to come up with a solution as they are with you while on pilgrimage!

I was raised in a Christian home and the lessons I learned from my parents and community, as I grew, have greatly influenced my life and business today. They have made me a better father and better human being. One of the reasons I founded Faith Journeys was to help people connect with God and grow a deeper understanding of the Bible and their religious heritage. We know our faith in God will carry us, and you, our friends and family, through this challenging time.

We applaud you in all you are doing to continue in your settings; "remote" worship and fellowship opportunities, creating connection and support for your communities, and using your gifts and skills to be with your congregations in new and innovative ways. Our offices are open, and will remain open, whether we do so in our home office, or we move to a model of working remotely around the world.

We will be spending a great deal of our time staying connected to you, reaching out to you, and doing everything we can do to support you. We will also be creating new and exciting itineraries and beautifully-crafted customized pilgrimage packages with you on our minds and in our hearts. You will travel again, and we will be there by your side.

As a Christian, I believe that faith is one of the few constants in the world, and that our prayer and praise to God is the truest expression of our faith. The world will continue, our praise will continue, and Faith Journeys will continue as well. Please feel invited to reach out to us at any time. We need to hear your voices as well as your innovative and hopeful ideas for the future. All of us will be stronger for our connections, one to another. We remain grateful to have each of you connected to Faith Journeys.

John Wiscombe, President